Indiana Family Assistance Locations

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Indian Family Assistance Locations

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Airman & Family Readiness Program

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Indiana J9 Family Programs
Give Us A Call No Question To Small Family Assistance Centers

- Finances
- Legal
- ID Cards/DEERS
- TRICARE
- Crisis Intervention
- Information and Referral

United States Department of the Army
National Guard Family Assistance
Family Assistance Centers
Family Assistance Centers or FAC’s are established to provide support and assistance to service members and their families of all branches. The primary mission of a FAC is to inform and support families before, during and after a deployment so service members can perform their mission and they and their families have a place to go to learn about and receive all of the resources and benefits they have earned.

When a new warrior first signs up for service he or she may begin accessing our FACs for services. During times of activation, the FAC is designed to be a focal point for families to get information and assistance with referral to the appropriate service agencies and meet the needs that are associated with mobilization. All through out life Service members, Veterans’ Retirees and their families may contact a FAC for assistance.

Support:
- Information and Referral
- Local and National Emergencies
- Coordination with rear detachments
- Problem Solving
- Community Collaboration

Servicing:
- Families
- Service Members
- Command
- Community
- Veterans and Retirees

ID Cards and DEERS:
Information and assistance for eligible family members to obtain identification (ID) cards and enroll in the Defense Enrollment Eligibility Reporting System (DEERS).

TRICARE Health and Dental:
Assistance in coordinating TRICARE enrollment, claims, and issues with the nearest Health Benefits Advisor, as well as providing information on TRICARE health and dental services.

Financial Management:
Financial assistance is available to assist with resolving financial issues. Army Emergency Relief, Indiana Military Family Relief Fund, and EANGUS, are a few of the resources available to eligible activated Reservists, as well as other non-financial resources.

Crisis Intervention:
Capable of identifying family crisis situations, and provide immediate counseling and assistance to stabilize the situation, and refer to appropriate sources for follow-up help. Crises may be personal, social, financial, emotional or medical in nature.

Briefings:
The Family Assistance Team conducts Deployment and Reunion briefings to help prepare families for the emotional anxieties related to separation and reintegration upon return.

Information and Referral:
Referring family members to various military and civilian agencies, groups, private organizations, and/or clergy to solve or assist with resolving problems. The FAC Specialist is the focal point of contact for help and provides direct assistance and/or directs the family member to where help can be found.

Benefits and Entitlements:
This service provides information on the benefits and entitlements for military service members and their families. Commissary, Exchange privileges, discount ticket sales, and VA Home Mortgages, are just a few.

Legal Assistance:
The provision of legal information and coordination with the State Legal Assistance Officer for assistance with wills, powers of attorney, Servicemen’s Civil Relief Act, and other legal matters pertaining to deployment.

We also provide periodic Wellness calls to families during a deployment.

Helpful Web Sites
- Military One Source: www.militaryonesource.com
- American Red Cross: www.redcross.org
- DEERS: www.dmdc.osd.mil
- DFAS: www.dfas.mil
- JSS: www.jointservicessupport.org
- TRICARE/health: www.mytricare.com
- TRICARE/dental: www.tricaredentalsupport.com
- Veterans Affairs: www.va.gov
- Indiana National Guard: https://in.ng.mil/FamilyResources.aspx

“Unit Readiness requires self-sufficient families and the Family Assistance Center helps the unit’s families stand on their own.”

Indiana Family Program Office
Toll Free: 800-237-2850 Ext. 73192